Mimecast Unified Email Management

A fully integrated email security, continuity and archiving cloud-based solution that delivers total end-to-end control of your email, mitigating email risks and reducing the complexity of your infrastructure.

Mimecast removes spam and malware threats before they reach your network and enforces email content policies and secure communication methods to protect sensitive data. All inbound, outbound and internal email is stored in Mimecast's resilient and secure archive in accordance with centrally managed retention policies. Unique integration with Outlook and SharePoint offers users a bottomless mailbox and uninterrupted email should your corporate email systems fail. All service functionality is managed from a single administration console with no additional on-premise hardware required, significantly reducing the overall complexity of managing your email.

Key features

- Highly secure and resilient offsite, cloud-based email archive
- Rapid and accurate organization-wide search facility
- Archive accessible from Outlook, SharePoint, and any web browser
- Mobile search Apps available for Android, Windows Phone, iPhone and BlackBerry smartphones
- SLA-backed protection from spam and malware
- Comprehensive data leak prevention (DLP) policy management
- Continuity service with automatic failover during outages
- Massively scalable Mail Transfer Agent (MTA)
- All features managed through a single, web-based console
- No additional on-premise hardware required
- Backed by a 100% service availability SLA

> **Mimecast is a leading provider of essential cloud services for Microsoft Exchange. Mimecast delivers enterprise email management services that include security, continuity, and archiving.**

Benefits for your end-users

- Uninterrupted access to live and historical email
- Anywhere web access to email and calendar information
- Real-time archive search from Outlook, web and mobile
- Bottomless mailbox for Outlook users
- User invoked secure communication
- User assigned email stationery
- Manage personal block and hold lists directly from within Outlook

> **Mimecast unified email management services:**
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> - **Mimecast UEM Express**
> - **Mimecast UEM Enterprise**
>
> **Add-ons:**
>
> - **Archive Power Tools**

Mimecast Unified Email Management
How it works

Simple to deploy, simple to manage

- Point corporate MX records to Mimecast
- Historical email can be ingested into the Mimecast archive (at an additional cost per MB)
- Route all outbound traffic through the Mimecast platform
- Securely connect Mimecast to your Active Directory for user authentication
- Inbound and outbound email is automatically retained in the archive
- Use Microsoft Exchange Server journaling to securely transfer all email to the Mimecast archive
- Spam and malware is automatically removed by Mimecast's multiple layers of protection
- Administrator defined email content policies are applied
- Optionally deploy Mimecast's application for Exchange for extended mailbox functionality
- Access all email management functionality from a single administration console

Mobile user access to Mimecast

- Mimecast provides apps for Android, Windows Phone, iPhone and BlackBerry smart phones. Users simply download the relevant mobile app to view and search their Mimecast archive
- Deploy BlackBerry smartphone app via BlackBerry Enterprise Server (BES)
- End users can search their Mimecast archive from their mobile handset
- During BlackBerry email outages, simply activate the BlackBerry continuity service in the Mimecast administration console
- The BlackBerry smartphone connects directly to Mimecast to send and receive email
- When servers are back online, administrator de-activates BlackBerry continuity service

Outlook email continuity, personal archive access and secure email gateway

- Install Mimecast Services for SharePoint to enable users to access through SharePoint
- Mimecast Outlook client application optionally installed
- End users can search their personal archive directly from Outlook
- When Exchange is offline, the Mimecast Outlook client automatically sends and receives email via the Mimecast service
- Once Outlook has reconnected to Exchange, the Mimecast Outlook client automatically synchronizes with Exchange and removes duplicate messages
- Email encryption, document metadata removal and conversion, email stationery, all available in Outlook.

Mimecast Personal Portal email continuity

- Simply inform users of the Mimecast Personal Portal URL
- Users have secure access to live and historical email, and calendar information from any web browser
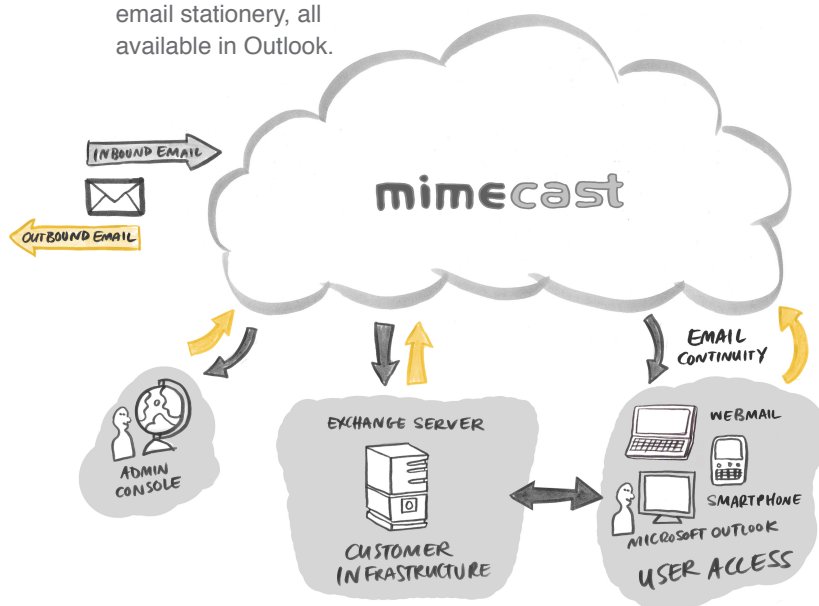
mimecast®

Mimecast Unified Email Management

Streamline your email infrastructure

Mimecast Unified Email Management is a centrally managed cloud solution that replaces the disparate mix of software, hardware and services typically deployed to support Exchange. Mimecast delivers email security, continuity and, optionally long term archiving, as a single solution; simplifying your network, reducing administration and easing pressure on overcrowded server rooms.

Reduce administration overhead

With no on-premise equipment to maintain and a single provider to go to for support, Mimecast instantly cuts down your administration burden. Mimecast's team of experts keeps your email defenses up to date, so you have less to worry about. With Mimecast archiving in place, rapid and accurate organization-wide searches simplify eDiscovery tasks and painful and risky email data migrations are a thing of the past.

Greater visibility and control of your email

Mimecast facilitates the enforcement of organization-wide email security and data retention policies. All policy changes are applied immediately, letting you respond quickly to evolving situations, and all polices will remain in force even during local email outages. Real-time views of your SMTP traffic give you enhanced visibility while online queue management and advanced routing features let you stay in control.

Lighten the load on Microsoft Exchange

Mimecast becomes your email bridgehead in the cloud, stopping vast amounts of unwanted email before it reaches your Exchange server. Mimecast UEM Enterprise effectively gives users a bottomless Outlook mailbox and offers you advanced mailbox management features. This takes away the need to keep large volumes of email on Exchange, enhancing its performance and shortening back-up times.

Improve end user experience

During email outages, Mimecast automatically gives users an uninterrupted email service. Mimecast UEM Enterprise personal archive offers users a bottomless mailbox, easing the frustration of mailbox size restrictions in Outlook and on mobile devices. Rapid archive search and "drag and drop" features let users easily and quickly restore deleted messages back into Outlook and user productivity is further improved by giving them mobile access to their archive. Users can also access their archive through an integrated SharePoint search solution that ensures that they do not have to change applications in order to get rich context when searching within SharePoint.

Unified Email Management

Mimecast Unified Email Management (UEM) offers organizations the unique benefits that only a truly integrated email management solution can.

Because Mimecast manages all messages in transit and at rest, strong chains of custody are maintained, and maximum security is ensured.

During local outages, email security policies continue to be enforced and users have access to live and historical email.

Unified email security and archiving data can add context in the event of a security breach, helping to determine intent as well as activity.

Mimecast offers email security, continuity and archiving services individually or as part of a Mimecast UEM service:

Mimecast UEM Express:

Email security and continuity with access to 58 days of historical email.

Mimecast UEM Enterprise:

Email security, continuity and archiving with a standard maximum data retention period of up to 10 years.

Mimecast Unified Email Features

Service Platform

Highly resilient and massively scalable infrastructure

Single, web-based administration console for all service management requirements

Secure login for users and administrators with optional Microsoft Active Directory authentication

100% service availability SLA

Advanced Mail Transfer Agent capability

Real-time view of all SMTP connections and rejections and reports of email usage patterns

Email stationery management and advanced marketing tools

Monitoring dashboard for email queues and synchronisation services

Customizable SMS and email alerting of potential email service problems

Assignment of administrators to pre-defined or customizable roles with associated permissions

Email Security

Multi-layered malware protection against known and zero-day threats

Protection from email-based attacks e.g. denial of service (DoS) , directory harvest (DHA)

Comprehensive connection-based and content-based spam and phishing protection

100% virus protection, 98% spam protection and 0.0001% spam false positives SLAs

Real-time, granular email policy setting with Active Directory secure synchronization

Content examination of email body text, attachments, HTML, headers and subject

Metadata stripping from Microsoft Word documents and PDF conversion before sending

Secure communication options including TLS and Mimecast Closed Circuit Messaging (CCM)

Email Continuity

Uninterrupted access to live email, and calendar information, during outages

Email continuity for Outlook, Mimecast Personal Portal and BlackBerry smartphone*

Access to historical email - maximum retention period dependent on service subscription**

Mimecast Personal Portal enables access to email at anytime from anywhere

Automatic continuity service failover and failback during outages

No action required by end user to invoke service in the event of an outage

Email Archiving

Three copies of every email are stored in multiple geographically dispersed datacenters

All email data is encrypted and held in jurisdictionally defined locations

Policy-based data retention of all inbound, outbound and internal email

Near real-time searches for end-users and administrators

Personal archive access from Outlook, SharePoint, mobile* and web browser

"Drag and drop" facility between personal archive and Outlook mailbox

eDiscovery case management and intelligent message tagging

Permanent removal of messages by coordinated action of multiple administrators

Granular litigation hold capability

Archive Power Tools

User "drag and drop" access to personal retention folders via Outlook and Mimecast Personal Portal

Staggered deletion schedules from Exchange, Mimecast personal archive and Mimecast servers

Personal Exchange folder structure preserved in Mimecast archive

Policy defined message stubbing of full message and/or attachment

*Maximum retention period is 58 days for UEM Express and 10 years with UEM Enterprise as standard.